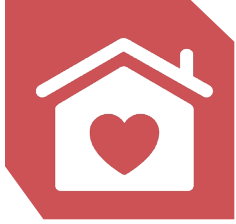




MAUI COUNTY RESOURCE DIRECTORY

Directory of state and county resources available to assist with essential needs during the COVID-19 pandemic. Check for updates regularly as resources may change at anytime.



Housing Resources

Loan services and landlords are encouraged to work with mortgage holders and renters affected by the COVID-19 emergency to find the best options.

Rent & Mortgage Resources

[State of Hawai'i Rent Relief and Housing Assistance Program](#)

Eligible renters whose income has reduced because of COVID-19 and are at risk of eviction can receive up to \$1,500 per month in assistance. Apply online or call [Catholic Charities Hawai'i](#) at (808) 521-4357 or [Aloha United Way](#) at 2-1-1.

[Family Life Center Maui](#) is offering financial housing assistance. Assistance is limited to availability. Call (808) 877-0880 to check eligibility.

[KHAKO Rental Assistance Program](#) provides direct rental assistance payments, with counseling and case management for a minimum of 6 months to a year, to Maui residents at risk of becoming homeless due to a temporary lack of financial resources, and individuals/families moving from emergency shelter or transitional housing programs to permanent housing. Call (808) 446-8129 for more information.

To check eligibility for forbearance or rent moratorium, contact:

- [HUD-approved housing counselor](#)
1 (800) 569-4287
- [Legal Aid Society of Hawai'i](#)
1 (800) 499-4302

[Catholic Charities](#) can help with emergency costs such as rent, security deposit, or utilities. Call (808) 873-4673.

[OHA's Emergency Assistance - Kahiau Program](#)

supports mortgage payment, rent deposit, rent payment, & utility services for Native Hawaiians. Visit hawaiiancouncil.org/kahiau or call (808) 784-4464.

The Department of Hawaiian Home Lands (DHHL) launched an [Emergency Rental Assistance Program](#) Call 2-1-1 or visit dhhl.hawaii.gov/covid-19/.

Homeowners: Government-guaranteed mortgages such as FHA, USDA, VA, HUD Sec 184, [Fannie Mae](#), or [Freddie Mac](#), are eligible for interest and penalty-free forbearance (payments can be paused) for at least 6 months and up to one year with no penalty.

Domestic Violence Shelters

[Women Helping Women](#): If you or someone you know needs help, call (808) 579-9581 for assistance and they will direct you to the nearest shelter. Offices in West Maui, Hana, and on Lāna'i.

[Molokai Community Service Council](#): Hale Ho'omalu Domestic Violence Program. Call (808) 567-6888.

Homeless Shelters

Wailuku

[Ka Hale A Ke Ola Central Center](#)
(808) 242-7600

Kahului

[Family Life Center](#)
(808) 877-0880

Lahaina

[Ka Hale A Ke Ola Westside Center](#)
(808) 662-0076



Helpful Tips

During the COVID-19 crisis, evictions for failure to pay rents, leases, or other related charges, and increasing of rent are prohibited until December 31, 2020.

Landlords cannot change the locks or otherwise lock you out of your rental unit without a court order, even if you have not paid your rent. [Fill out this form](#) if you have been illegally locked out.

Utilities & Support

Service providers are willing to waive late fees and maintain service for those affected by the pandemic. Contact each one directly to find out your options.

[The Maui Department of Water Supply](#) is waiving bill credit card convenience, transaction, and e-check fees until December 31. They will also not be shutting off any water service. Call (808) 270-7730 to set up a payment plan.

Hawai'i Energy

Relief Grants: May provide qualifying small businesses and nonprofits experiencing pandemic hardships grants to cover up to 100% of energy efficiency project costs. [Check for eligibility and apply here.](#)

Rebates: Hawai'i Energy has thousands of dollars worth of rebates to help invest in energy-efficient equipment.



Hawaiian Electric

Disconnections for nonpayment suspended until Dec. 31, 2020.

[Payment plans available](#)



Amerigas

Will offer payment plans for people experiencing financial struggles.
1 (800) 263-74427



Hawai'i Gas

Will suspend all late fee charges and not discontinue services
(808) 245-3301

Assistance

[Spectrum Internet Assist](#) provides internet assistance for qualified low-income households. [Apply online.](#)

[Hawaiian Telcom Internet Kokua Program](#) provides discounted internet service for those who meet certain qualifications. Submit the application and call (808) 643-3456 for assistance.

[Temporary Assistance for Needy Families](#) (TANF) can provide monthly cash benefits to families for food, shelter, and other essentials. Call (855) 643-1643.

[ModestNeeds.org](#) provides grants to assist those at risk for homelessness. Apply online or call (844) 667-3776.

Unemployment

The Department of Labor and Industrial Relations (DLIR) is supporting impacted Hawai'i workers to access the [benefits they are eligible for.](#)

Apply for Unemployment Compensation (UC) online at labor.hawaii.gov/ui.

For those self-employed or who are not usually eligible for UC, [Pandemic Unemployment Assistance \(PUA\) is accepting applications online.](#)

For language assistance, email your name, phone number, and the language interpretation you need to dliir.ui.languageassistance@hawaii.gov.

[We Are Oceania](#) can assist with completing unemployment applications. For assistance in Marshallese, Chuukese, Kosraean, call (808) 762-5752.

Legal & Financial Resources

Financial Institutions

Banks and credit unions are willing to suspend fees and/or provide loan deferral with extensions for credits and/or personal, auto, and mortgage loans.

Banks

- [American Savings Bank](#) (808) 627-6900
- [Bank of Hawai'i](#) (808) 694-1500
- [Central Pacific Bank](#) (808) 544-0500
- [Finance Factors 1](#) (800) 648-7136
- [First Hawaiian Bank](#) (808) 844-4444
- [Hawai'i National Bank](#) (808) 528-7800
- [Territorial Savings Bank](#) (808) 946-1400

Credit Unions

- [Hawai'i State Federal Credit Union](#) (808) 587-2770
- [Hawai'i USA Federal Credit Union](#) (800) 379-1300
- [Kahului Federal Credit Union](#) (808) 871-7705
- [Maui Teachers Federal Credit Union](#) (808) 242-2997
- [Molokai Community Federal Credit Union](#) (808) 660-3830
- [Valley Isle Community Federal Credit Union](#) (808) 877-3232
- [Wailuku Federal Credit Union](#) (808) 244-7981

Legal Aid

[Legal Aid Society of Hawai'i](#) can provide COVID-19 related legal advice related to housing, employment, food, family, children, and seniors. Call 1 (800) 499-4302

Legal resources also available in [Marshallese](#), [Chuukese](#), [Filipino](#), and [Kosraean](#) languages

Personal Protective Equipment

[Maui YMCA Protection HUB Program](#)

For individuals and businesses. Make a request with the Maui Family YMCA to receive free PPE supplies. Send in a request online or email seth.abdallah@mauiymca.org. Call (808) 242-9007 or fill out the online form to donate PPE.

Childcare and Mental Health



PATCH (People Attentive to Children) can help those working in essential services find affordable childcare options. Call and leave a message with your phone number. Maui (808) 242-9232; Molokai and Lānaʻi 1 (800) 498-4145.

Child Care Connection Hawaiʻi offers subsidy programs for families meeting the income eligibility requirements. Call (808) 249-2461 or visit humanservices.hawaii.gov/bessd/ccch-subsidies.

Keiki & Family Resources

Maui Economic Opportunity's Kahi Kamali'i Infant & Toddler Center is accepting applications. Call (808) 249-2988 to apply and for more information.

Queen Liliuokalani Trust:

Social services for Hawaiian families. (808) 245-1873

Child & Family Service:

Information, support, and programs for keiki, parents, and kūpuna. For general information, call:

Maui Office: (808) 877-6888

Molokai Office: (808) 553-5529

The Executive Office on Early Learning has a website with resources for families with children from before birth through kindergarten. Visit sites.google.com/eoel.hawaii.gov/covid-19/home.

Mental Health Resources

Hawaiʻi Mental Health Pro Bono COVID-19 Project is providing free mental health services for those without health insurance as a result of the COVID-19 pandemic. [Register online](#).

Hawaiʻi UTeleHealth is offering low cost mental health telemedicine services. No insurance required. [Register online](#) or call (808) 692-1060

Adult Mental Health Crisis Line of Hawaiʻi provides a team of trained and experienced professionals to help individuals in times of crisis 24/7. 1 (800) 753-6879

Mental Health Tips

It is common to feel [stressed or anxious during this time](#), but even when you don't have full control of a situation, there are things you can do:

- Choose one or two trusted sources for COVID-19 and check them only once or twice a day
- Follow healthy daily routines as much as possible. Even simple actions such as making your bed, keeping a schedule, and making time for breaks can make a difference.
- Take care of yourself through exercise and movement.
- Maintain your social networks and stay connected.
- Do meaningful things with your free time. Read a book, learn a new skill, take an online course, volunteer, do tasks around your home, etc.

Adult Mental Health: Case and medication management. For information regarding eligibility and services call (808) 643-2643.

Suicide Prevention Resource Center provides 24/7, free and confidential support for people in distress and crisis resources for you or your loved ones, 1 (800) 273-8255. Online CHAT and options for Deaf & Hard of Hearing are also available.

Mental Health Kokua offers a variety of mental health services including outpatient services dedicated to homeless adults with mental illness. (808) 244-7405

Healthcare Access and Assistance

More doctors and healthcare providers are offering telehealth appointments to protect you and your family while providing services. Remember to contact your insurance before accessing telehealth services.

Health Care Access

The Department of Health has launched an [online portal](#) that compiles resources related to telemedicine.

[HMSA](#) is waiving all cost sharing and deductibles for fully insured commercial, Medicare Advantage, and QUEST Integration members who use telehealth visits. (808) 948-6079

[Kaiser Permanente](#) offers online, phone appointments, and 24/7 advice lines. (808) 246-5600

[Minit Medical](#) is offering telemedicine appointments for urgent care needs.

Community health centers are also offering telemedicine appointments. Call to confirm services.

- [Hana Health](#): (808) 248-8294
- [Mālama I Ke Ola](#): (808) 871-7772
- [Molokai Community Health Center](#): (808) 553-5038
- [Lāna'i Community Health Center](#): (808) 565-6969

Call the [Pacific Basin Telehealth Resource Center](#) for more information about locations offering telemedicine at (808) 956-2514.

[Hawai'i Department of Education Health Hotline and Telehealth](#) offers free health advice and telehealth appointments for Hawai'i DOE students with Hawai'i Keiki nurses. Call (844) 436-3888

Dental Resources

[Community Case Management Corp.](#) helps Medicaid eligible individuals find dental services that accept Medicaid dental. 1 (888) 792-1070

Multiple community health centers accept Medicaid dental insurance:

- [Mālama I Ke Ola](#): (808) 871-7772
- [Molokai Community Health Center](#): (808) 553-5038
- [Lāna'i Community Health Center](#): (808) 565-6969

[Hawai'i Family Dental](#) accepts Medicaid Dental. Call (808) 748-4985 to make an appointment.

Assistance

If you do not have health insurance, most community health centers offer no or low-cost medical care. [FreeClinicDirectory.org](#) has an [online directory](#) to help you find the nearest community health center or other provider.

Med-QUEST You may be eligible for Medicaid benefits. [Apply online](#) or call (800) 316-8005. If you need translation or interpreter services, contact Med-QUEST Division at 1 (877) 628-5076.

[We Are Oceania](#) has interpreters to assist with completing medical insurance applications. Marshallese: (808) 294-1692; Chuukese: (808) 294-0533; Kosraean: (808) 294-2861

COVID-19 Testing

If you believe you have been exposed to COVID-19 or develop any symptoms, contact your primary care provider (PCP). Only a doctor can decide if you need to be tested. Symptoms include cough, shortness of breath or difficulty breathing fever, chills, muscle pain, sore throat, and new loss of taste or smell.

The CDC has an online Coronavirus Self-Checker to help you make decisions about seeking appropriate medical care. Visit [cdc.gov/coronavirus/2019-ncov/symptoms-testing/coronavirus-self-checker.html](https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/coronavirus-self-checker.html).

The University of Hawai'i offers a similar online screening tool and language access. Call (808) 692-1060 or visit hawaii.virtriage.com/#/uh_covid19.

Hawai'i Pacific Health offers a [Virtual Clinic](#) to address your symptoms without visiting a doctor's office. The Virtual Clinic operates daily from 8 AM to 8 PM. Call (808) 462-5430 and select option 4.

For those who do not have a primary care doctor, community health centers offer affordable care for uninsured individuals. See the previous page for a list of community health centers.



Image: MauiNow

Walk-Up and Doctor's Order Testing Sites

Availability and hours subject to change, please call first. Check with your local clinic to see if tests and screenings are being offered. Remember to bring your doctor's order for the test, a valid ID, and your insurance card.

Maui

- [Minit Medical](#): (808) 667-6161
- [Mālama I Ke Ola](#): (808) 871-7772
- [Maui Medical Group](#): (808) 249-8080

Molokai

- [Molokai Community Health Center](#): (808) 553-5038

Lāna'i

- [Lāna'i Community Health Center](#): (808) 565-6969
- [Straub Medical Center Lāna'i Clinic](#): (808) 565-6423

Official Information Sources

State of Hawai'i Official COVID-19 Website
hawaii-covid19.com

County of Maui's Official COVID-19 Website
maui-nuistrong.net

Maui County COVID-19 Call Center
(808) 270-7855
Open Monday - Friday: 7:45 AM - 4:30 PM, excluding holidays.

Senator Brian Schatz
schatz.senate.gov/coronavirus

Food Access

The availability of food access resources changes rapidly, please call first.



Keiki

Department of Education (DOE) students can apply for free and reduced-price school meals. You can apply at EZMealApp.com or reach out to your school for an application.

Starting October 12, select DOE schools will be serving school meals to all youth under age 18. Visit hawaiipublicschools.org for a [list of schools and dates of operation](#).



Kūpuna

The [Senior Mobile Pantry](#) program from the Maui Food Bank provides fresh produce monthly to seniors living at the Hale Mahaolu Senior Residences. Call (808) 243-9500.

Emergency Food Providers

Pantries, meals, and emergency food providers. Availability changes daily. Please call before visiting.

County Wide

The [Maui Food Bank](#) has food distribution sites across the county - check their website for a [list](#).

Maui

[Feed My Sheep Mobile Distribution](#)

- **Hana:** (808) 872-9100; Last Wednesday of each month, 4:30 PM – 5:30 PM.
- **Lahaina:** (808) 872-9100; Every Thursday, 10:30 AM– 11:45 AM.
- **Wailuku:** (808) 872-9100; Every Friday, 10:30 AM – 11:30 AM.
- **Kahului:** (808) 872-9100; Every Saturday, 9:30 AM – 12:00 PM.
- **Kihei:** (808) 872-9100; Every Saturday, 10:30 AM – 12:00 PM.

Molokai

- **Child and Family Service:** (808) 553-5529 Monday–Friday, 8:00 AM – 4:30 PM.

Lānaʻi

- [Sacred Hearts Church](#), second & fourth Thursday of each month. (808) 559-0007 or Foodpantry@sacredheartslanai.org

Support Local

Buy from Hawaiʻi farmers, ranchers, restaurants, and retailers whenever possible:

[The Maui County Farm Bureau](#) provides a list of all county farmers markets, both large and small.

[Sust'ainable Molokai Mobile Market](#) offers a drive-through Mobile Market that offers Molokai-grown and produced foods.

[Kamaʻāina First](#) is an opportunity for Maui County businesses to share their kamaʻāina deals at no cost. Locals may take advantage of great discounts on staycations, meals, services and products.

Government Programs

The government offers several food assistance programs. You may be eligible for one or more programs, including:

[SNAP: Supplemental Nutrition Assistance Program](#)
Maui: (808) 984-8300; Molokai: (808) 553-1715; Lānaʻi: (808) 565-7102

[WIC: Supplemental Nutrition for Women, Infants, and Children](#)
Maui: (808) 984-8225; Molokai (808) 660-2614; Lānaʻi (808) 565-6919